

The 12 tertiary outcomes

Outcome 1: Learner wellbeing and safety system Outcome 2: Learner voice
Outcome 3: Safe, inclusive, supportive and accessible physical and digital learning environments Outcome 4: Learner wellbeing and safety
Outcome 5: A positive, supportive and inclusive environment in student accommodation Outcome 6: Accommodation, administrative practices and contracts Outcome 7: Student accommodation facilities and services
Outcome 8: Responding to the distinct wellbeing and safety needs of international tertiary learners Outcome 9: Prospective international tertiary learners are well informed Outcome 10: Offer, enrolment, contracts, insurance and visa Outcome 11: International learners receive appropriate orientations, information and advice Outcome 12: Safety and appropriate supervision of international tertiary learners

Strategic Goals and Plans for the Pastoral Care of our Students

Goal #1:

To take a “whole of provider” approach (including learners and stakeholders) to ensure that safety systems are in place which provide for the holistic wellbeing of our learners and honours Te Tiriti o Waitangi.

Our Plan:

We will seek to accomplish this goal by ensuring that effective systems and practices are in place, including:

- Recognition and celebration of diverse cultures
- Regular surveys and evaluations
- Health and safety systems
- Pastoral care team
- Student council representation at faculty meetings
- Regular review of practices by staff, faculty and student council

Goal #2

To ensure that the learning environments we provide are safe, inclusive, and supportive.

Our Plan:

We will seek to accomplish this goal by ensuring that effective systems are in place, including:

- Orientation programme
- Opportunities for information sharing and feedback such as forums and Student Council QR Code feedback system
- Social events including International Night where cultures are celebrated
- Vocational Advice
- Committed faculty who provide learner support
- Moodle
- Turnitin
- Accessible library

Goal #3

To provide safe accommodation that has a positive, supportive, and inclusive environment.

Our Plan:

We will seek to accomplish this goal by ensuring that effective systems are in place, including:

- Accommodation Agreement
- Complaints Log and Maintenance request form via QR Code
- Safety drills/ Emergency Response Guide
- Healthy meals
- Regular flat social times
- Site management

Goal #4

To provide for the wellbeing of our international students, having systems in place to meet their physical, social, spiritual, and mental health needs.

Our Plan:

We will seek to accomplish this goal by ensuring that effective systems are in place, including:

- Pastoral Care for International Students Agreement
- Orientation
- Celebrations of our International diversity
- Community worship, devotions and prayer
- Outings/events
- Care groups